# DIOCESE OF HALLAM **LOURDES PILGRIMAGE 2024**





Under the Leadership of Bishop Ralph Heskett, CSsR

28 JUNE - 04 JULY 2024

BY AIR FROM LEEDS BRADFORD AIRPORT

Excl. Insurance



**9** £ 879

**Hallam Lourdes Pilgrimage Office** 

Please telephone 01302 247910 or 07724 650066

For Medical Enquiries Tel: 07926 901830 Email: lourdesoffice@hallam-diocese.com

- Direct flight from Leeds Bradford Airport to Lourdes & return
- Transfer on arrival at Lourdes Airport to your hotel and return
- 6 nights' accommodation
- Breakfast, lunch and dinner served each day
- Hotels to be allocated by the pilgrimage organisers
- Airport taxes and charges, UK government levy and Lourdes city tax
- Full religious programme led by Bishop Ralph Heskett, CSsR
- Pilgrimage Prayer Book & Badge
- Includes €10 contribution per pilgrim as requested by the Sanctuary
- One standard piece of check-in luggage subject to airline's conditions

Please send your form as soon as possible and by 30th April 2024 at the

> SAVE THE DATE Pre-departure Mass Saturday 8th June 2024 3.30pm

# **BOOKING PROCEDURE**

All Bookings on the Pilgrimage should be made through the Hallam Lourdes Pilgrimage Office, Hallam Pastoral Centre, St Charles Street, Sheffield S9 3WU.

Please ensure there is sufficient postage for the size of envelope.

All pilgrims are required to complete the Pilgrimage Health form included in this booking form. Your booking is not firm until we have received a completed form (including Pilgrimage Health form) and payment of non-refundable deposit.

Pilgrims' fares are held by Northern Star Travel Ltd t/a Joe Walsh Tours ATOL11313.

Cheques should be made payable to Hallam Lourdes Pilgrimage.

Online payment: Sort Code 40-23-67 Account Number 30023779 Account Name: Diocese of Hallam Lourdes Reference: Pilgrim's Name.

# 2024 Pilgrimage - "Come [here] in procession"

This year's theme is the final section of the three-year theme "Go and tell the priests, to build a chapel here, and that people should come in procession".

The first officially organised procession in Lourdes didn't take place until 4th April 1864, some 6 years after the apparitions in 1858, when the statue in the Grotto was inaugurated. But at its heart, the instruction to St. Bernadette from Our Lady during the 13th apparition on 2nd March 1858 was to come on pilgrimage. Our Lady spoke to St. Bernadette in the local dialect, not in French, and the same word has several meanings - the word for "procession" was also the word for "pilgrimage". We have been invited to come to Lourdes on pilgrimage.

In preparation for the Holy Year 2025 (Jubilee 2025), our Holy Father, Pope Francis, invites us to use 2024 "as an intense year of praying, in which hearts may be opened to receive the abundance of grace". As we come together in prayer, on pilgrimage as the Church of Hallam, we prepare for the Jubilee of Hope in 2025.



#### TRAVEL INSURANCE:

Travel insurance is available at £49 per person. All pilgrims must be covered by a travel insurance policy. This is now required for entry into France by UK passport holders. Should you wish to contract our travel insurance, which includes Covid-19 cover, please tick the appropriate box on the booking form, or else please give details of your own travel insurance policy on the booking form.

#### **MEDICAL & OTHER MISCELLANEOUS CHARGES:**

Please note these charges in total are the direct responsibility of the pilgrim or their legal guardian/next of kin. All travellers must have either a EHIC card (if still valid at the time of travel) or the new UK Global Health Insurance Card (GHIC). To apply for a GHIC go to www.gov.uk/global-health-insurance-card, this is available free of charge. Please note that all Pilgrims must complete the Pilgrimage Health form in this booking form and declare any medical condition which has required medical advice, treatment, medication or hospitalisation during the last 18 months.

#### HOTELS

We have made arrangements to reserve the best accommodation available in a good range of hotels, well known for their kind attention and good service. Please note the cost is based on sharing a twin or triple room with private facilities.

#### SINGLE ROOMS:

These are limited and subject to availability at a supplementary charge of £205. Please share if possible.

#### **FLIGHTS**

The flying time to Lourdes is approximately 2 hours. The flights are scheduled to operate via Leeds Bradford Airport. Pilgrims are responsible for their own transport arrangements to and from the airport. An indication of the departure time will be given in May but the final flight time will be confirmed in your travel documents which will be issued at least 10 days before departure.

# **PASSPORT & VISAS:**

**EVERY PERSON TRAVELLING TO FRANCE MUST HAVE A VALID UP-TO-DATE PASSPORT.** If you already have a passport, please check now that it will be valid for travel three months beyond the travel date; and issued after 4th July 2014. If you need to renew/apply for your passport please submit the booking form straight away to secure your place and put Passport details 'To be advised". You can then forward these to us 6 weeks before travel. British passport holders do not yet need a Visa to enter France. The new ETIAS Visa system does not start until Autumn 2024. If you do not hold a British or EU passport you must make sure you obtain a Schengen Visa for entry to France.

## **PAYMENTS:**

The balance of your fare is due by 19<sup>th</sup> April 2024. Joe Walsh Tours and the Diocese of Hallam shall be entitled at their discretion to treat as cancelled any booking in respect of which the balance of fare shall not have been remitted 8 weeks before the date of departure.

#### **USE OF YOUR INFORMATION:**

Information provided on this form will be held and exchanged between Joe Walsh Tours, The Diocese of Hallam and associated organisations. It may be shared with third parties associated with Lourdes. Information provided may also be used to contact you, for example by email, text or phone call to update you with details concerning the pilgrimage. Your data will be held for a maximum of 6 years.

#### GDPR:

As per GDPR regulation, by signing this form you are providing Northern Star Travel Ltd. / Joe Walsh Tours and the Diocese of Hallam consent to process your personal information. A full copy of our Privacy Policy is available on request. The Diocese of Hallam Privacy Notice can be read at www.hallam-diocese.com

## **PHOTOGRAPHS & VIDEOS:**

The Sanctuary in Lourdes, and surrounding areas, are public environments where filming and photography of pilgrims occurs. In addition, during the pilgrimage, photographs and videos will be taken by authorised pilgrimage volunteers and an official photographer. The images will be used by the Diocese of Hallam as part of the pilgrimage liturgies, and for promotion and advertising on social media and diocesan publications and websites. The images will be kept securely and kept by the Diocese of Hallam for a period of 6 years. The booking form contains the appropriate consent for photographs and video to be taken. Should you have any questions please email: lourdesoffice@hallam-diocese.com

## **FINAL INSTRUCTIONS:**

Full information and luggage labels will be sent to you within 10 days prior to the departure date of the Pilgrimage.

Final flight timings will be confirmed at this point.

#### WHEELCHAIRS:

PLEASE NOTE: Wheelchairs are not included in your travel insurance cover. We recommend separate insurance cover.

#### COMMUNICATION

We are trying to use email for more communications. Please write your email address clearly on the booking form.

#### **REGULATION (EC) 261/2004:**

At the time of going to print, EU legislation applies in relation to EC261. Regulation (EC) 261/2004 of The European Parliament and of the European Council establishes common rules on compensation and assistance to passengers in the event of denied boarding, cancellation or long delay of flights. The obligations that the regulation creates rest with the operating carrier who performs or intends to perform a flight. Any compensation that may be due to passengers in case of a delay must be claimed exclusively by the passenger directly to the airline and not Joe Walsh Tours or the Diocese of Hallam. UK "retained EU law": the regulation has been incorporated under UK law by the Air Passenger Rights and Air Travel Organisers' Licensing (Amendment) (EU Exit) Regulations 2019.

## YOUR FINANCIAL PROTECTION:

All flights and flight-inclusive packages are financially protected by ATOL scheme administered by the Civil Aviation Authority in the UK. This tour is operated by Northern Star Ltd. ATOL 11313.

# **MEDICAL ENQUIRIES:**

If you have any questions for the volunteer Medical Team about travelling on the pilgrimage please telephone 07926 901830 and leave a message with your name and contact number. Your call will be returned at the earliest opportunity but please bear in mind our volunteer doctors and nurses have work commitments and it may take a few days to return your call.



# DIOCESE OF HALLAM LOURDES PILGRIMAGE 2024





Under the Leadership of Bishop Ralph Heskett, CSsR

28 JUNE - 04 JULY 2024 BY AIR BOOKING FORM

FULL NAME AS I	T APPEARS ON	YOUR P	ASSPORT *	If renewi	ng this can be	sent later	
Surname	First Name(s) (AS PASSPORT)	Title	Date of Birth	1	Passport No.	Passport Issue date	Passport Expiry date
Address (BLOCK CAPITALS)					Post Code	Nationality	Country of issue
Preferred first name		UK Global Health Insurance			GHIC / EHIC	Home Tel No.	Mobile No.
(for pilgrimage badge)		Card (GHIC) / EHIC *If renewing this can be sent later			Expiry date		
		iis can be	e Sent later				
Email:							
Religion:							
Parish:							
Details of Emerge	ency Contact whi	le abroac	1				
Name			•		ne Number		
Relationship			Mobile Phone Number				
Travel Insurance:							
Comprehensive T	ravel insurance	s essent	ial. The GHIC	/EHIC is	NOT a substitut	e for travel insura	ance. Please
tick if you require	insurance. If tra	velling o	n your own in	surance	policy, please g	ive details below	<b>'.</b>
I require travel insu	rance £49	DO NOT	require travel	l insuranc	e 🗌 (Own insur	rance policy details	s below)
If insurance not re	equired, please p	rovide d	etails of your	own trav	el insurance:		
Name:			Insurer:				
Policy No.:			Insurance company's Emergency No.:				



# **BOOKING FORM CONTINUED**

PLEASE NOTE: Accommodation in Lourdes is on a Full Board basis in one of four good quality hotels (minimum 3 star) with en-suite bathroom. Hotel accommodation is allocated by the pilgrimage organisers by reference to the medical needs of pilgrims, the availability of rooms in each hotel, and parish groups. Please indicate if you are travelling with other pilgrims/group and give details below to assist in hotel allocation:							
If you're travelling with a parish group / friends please give details here:							
Single Room ☐ (Subject to availability supplement of £205)							
Twin Room □ Double Room □	Triple Room (3 single beds) □						
Disabled Room							
Sharing with:							
Assistance Required:  Loan wheelchair at airport □ Loan wheelchair in Lourdes □	Own wheelchair						
VOLUNTEERS We welcome all volunteers who are willing to help on the Pilgrimage.							
Please tick if you are willing to help:  Helper   Nurse   Doctor   Chaplain   Other (please)	ase state):						
PLEASE NOTE: Before appointment, according to Safeguarding of Young Persons and other Vulnerable People Procedures, all new volunteers are required to undertake a check with the Disclosure & Barring Service, to provide references and to meet informally with a member of the Pilgrimage Steering Committee.							
If you are volunteering it is essential that you attend the preparation day on the 8th June 2024. Volunteers are asked to return this booking form by 13th April 2024.							
Is this your first pilgrimage with the Diocese of Hallam?	Yes No No						
PAYMENT DEPOSIT: I enclose £250 deposit. The required minimum deposit of £250 per person is NON	-REFUNDABLE if you cancel your booking						
PAYMENT: Payment can be made electronically using the bank details on the front of this form. Cheques should be made payable to Hallam Lourdes Pilgrimage. Balance due by 19th April 2024. Please use the correct postage for the size of the envelope.  Please return this booking form to: Hallam Lourdes Pilgrimage Office Hallam Pastoral Centre St Charles' Street Sheffield S9 3WU If you have any queries about the pilgrimage please ring 01302 247910 or 07724 650 066 Email: lourdesoffice@hallam-diocese.com   For medical queries please leave a message on 07926 901830							
INFORMATION PROVIDED ON THIS FORM WILL BE HELD BY THE DIOCESE OF HALLAM LOURDES PILGRIMAGE AND JOE WALSH TOURS AND ASSOCIATED ORGANISATIONS, FOR THE PURPOSES OF THE HALLAM DIOCESAN PILGRIMAGE TO LOURDES AND MAY BE SHARED WITH THIRD PARTIES WHERE NECESSARY FOR THAT PURPOSE. INFORMATION PROVIDED MAY ALSO BE USED TO SEND YOU DETAILS / UPDATES CONCERNING THE PILGRIMAGE.							
I accept the booking conditions of Northern Star Travel Ltd. which can be found on www.northernstartravel.com. I give my consent to the Diocese of Hallam to being photographed and/or filmed in the course of my pilgrimage and understand the ways in which these photographs, films and images may be used, and the period of time and manner in which they will be stored.							
Signature: Date:							



# PILGRIMAGE HEALTH FORM

#### TO BE COMPLETED BY ALL PILGRIMS

Diocese of Hallam Lourdes Pilgrimage 2024. A branch of The Roman Catholic Diocese of Hallam Trust Registered Charity No. 512021

## **PRIVATE & CONFIDENTIAL**

# This Form is to be completed by ALL Pilgrims.

Any change to your circumstances between completion of this form and travel to Lourdes should be notified to the Pilgrimage Medical Team. Please ring 07926 901830, leave a message and we will ring you back.

PLEASE NOTE: Failure to supply relevant information may invalidate your travel insurance, and may lead to us not being able to accept you for travel on the pilgrimage. All pilgrims are required to complete this Health Form, including Helpers and pilgrims who have not indicated that they need help from a nurse or carer.

PLEASE BE AWARE: Occasionally pilgrim's medical/care/ needs are not able to be accommodated and in some circumstances the doctor or nurse may need to contact you.

Name	Date of Birth	Address (BLOCK CAPITALS)		
Post Code	Tel No	Mobile No.		
IMPORTANT				
Please list all current and past signific	ant medical problems:			
Do you take any medication?			Yes	No 🗆
If YES please include a copy of your pe	rescription with this application	on		
Do you receive help at home ?		Yes 🗆	No 🗆	
If so, what?				
Special Diets (Hotel Meals) E.g.Coeliac, \				
Do you need the facilities of a disabled ro	Yes	No 🗆		
Is a family member or carer accompanying If <b>YES</b> please give name	g you to Lourdes?		Yes	No 🗆
Are you sharing a room with them?				No 🗆
Do you use any pressure relieving equipment at home ?				No 🗆
Do you have any visual impairment?			Yes  Yes	No 🗆
Do you have any hearing impairment?				No 🗆
Please tick if you require any of the follow	ring equipment:		Yes	1
Electric Bed	Raised Toilet Seat	Toilet Frame	;	

# PILGRIMAGE HEALTH FORM CONTINUED

WALKING / MOBILITY							
I am wheelchair bound all the time:				Yes No No			
Can you climb up the aircraft steps unaided?				Yes No			
Can you board using the aircraft steps with assistance?				Yes No			
Do you need to use the Ambulift (a small lift up to the aircraft door) to board the aricraft at Doncaster Airport				Yes No No			
Can you walk down the aircraft aisle to your seat?				Yes No No			
Do you: need a wheelchair during the pilgr	Yes	No 🗌	]				
If <b>YES</b> , please indicate your weight				Kgs			
If YES, please indicate your height			(m)				
If YES, are you bringing your own wheelch			Yes	No 🗌			
	Ordinary wheelchair		ered scooter				
NOTE: There is limited capacity in the aircraft to carry motorised wheelchairs/scooters and we may not be able to accept all requests. You MUST provide the Pilgrimage Office with the weight and dimensions of motorised wheelchairs/scooters at least 6 weeks before travel so that we can seek acceptance from the airline.							
	<u> </u>		lo and attach	ologr			
If <b>YES</b> , please attach your name to the wheelchair AND on the seat cushion and if powered, please provide and attach clear, written instructions on how to disconnect and re-connect the battery							
If <b>NO</b> : do you require a loan wheelchair at the airport?				No			
do you require a loan wheelchair in	Lourdes?		Yes	No			
DIETARY REQUIREMENTS							
Please indicate your dietary requirements:							
Do you have any allergies? If so, what?							
NEXT OF KIN							
Name of next of Kin		Relation					
Contact Telephone No.		Mobile Tel No.					
PLEASE PROVIDE THE FOLLOWING D	ETAILS OF YOUR DOO	CTOR					
Name	Address (BLOCK CA	APITALS)	Post Code				
Telephone No.							
Please indicate that you are happy for the pilgrimage doctor to contact your GP if they think it necessary Yes							
If you tick <b>NO</b> , the Pilgrimage Doctor may need to contact you to seek permission							
It is essential that you enclose a copy of you have two week's supply of medicat delays. Remember, although most medicat are NOT covered by the insurance.	ion / dressings etc. wit	th you both to cover the pilgrimage an	d any unfore	eseen tr	avel		
The information you have supplied will be securely stored on the pilgrimage database and shared only with the nurses and doctors caring for you on your pilgrimage and other helpers where it is necessary to do so, as determined by the clinical team.							
I give my permission for my information to be shared as indicated above							
-							